EZELOGS

Trust, Governance and Implementation Brief

Security, human governance, and deployment approach

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Trust Foundation

Ezelogs is built on a foundation of governed construction intelligence—where technology assists and humans decide.

Authoritative Records

Single source of truth for configured data domains. Clear write governance and audit trails. Integration authority boundaries defined.

Human Governance

AI assists with recommendations. Humans approve all significant decisions. Every action is traceable with source documentation.

Tenant Isolation

Multi-tenant architecture with strict tenant-level data isolation. Users belong to specific tenants with configuration and integration isolation.

Role-Based Access

Defined permission sets with specific action entitlements. Project-scoped role assignments with audit logging.

Human-Governed Intelligence

All AI-assisted features in Ezelogs operate under human governance:

Principle	Implementation
Human Approval	Recommendations require human confirmation before action
Transparency	Reasoning and sources are visible for every recommendation
Override	Users can reject or modify AI suggestions
Audit	All decisions are recorded with full traceability

AI Boundaries

AI Can

- Suggest actions with context
- Identify patterns and anomalies
- Prioritize attention items
- Draft content for review

AI Cannot

- Execute without human approval
- Make autonomous decisions
- Write to system of record alone
- Publish without review

Security and Compliance

Security Program

Domain	Approach
Access Control	Role-based with least privilege
Authentication	Industry-standard protocols
Encryption	Data encrypted at rest and in transit
Logging	Activity and access logging
Infrastructure	Cloud provider security controls

Compliance Status

Standard	Status
SOC 2 Type II	Program in progress
GDPR Controls	In place with qualifiers
ISO 27001	Not currently certified
FedRAMP	Not currently certified

Important: We do not claim certifications we have not completed. The statuses above reflect current reality. Specific availability commitments and SLAs are defined per customer agreement, not published generically.

Implementation Approach

1
Discovery
2-4 weeks

- Workflow assessment
- System inventory
- Success criteria
- Planning

2
Configuration
4-8 weeks

- Tenant setup
- Role configuration
- Integration setup
- Testing

3
Activation
2-4 weeks

- User onboarding
- Go-live support
- Handoff

4
Optimization
Ongoing

- Usage monitoring
- Capability expansion
- Improvement

Timeline depends on organization size, integration complexity, and adoption requirements.

Shared Responsibility

Domain	Ezelogs	Customer
Platform security	✓	
Application security	✓	
User management		✓
Access control decisions		✓
Data classification	Shared	Shared
Integration credentials		✓

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Certification statuses accurate as of publication. Specific SLA terms depend on customer agreements.